




STAFER | SYSTEMS AND SOLUTIONS FOR YOUR ROLLING SHUTTERS

Our products have always been the exclusive result of the encounter between the culture of our territory and the people who bring it to life. Over more than 50 years of history, we have never lost sight of our identity and of the pursuit of that authentic quality which the "Made in Italy" offers and guarantees. These intentions urge us to work with our stakeholders every day, involving them in our innovative processes. Constant investments in the improvement of internal dynamics, in the use of new technologies, of new media and in the development of human resources enable our organization to adapt to the external changes and to offer a service which is personalized to the needs of our customers. This is why our design engineering, our technical assistance, our quality control, the width of our product range and our experience in the various international markets add value to our products. | 

Our products

Over 3000 produced accessories offer our customers the ability to personalize the installation and the operation of all the types of rolling shutters. Strap coilers, hand crank gears, steel-wire winches, steel tubes, aluminium guide rails and boxes and other mechanical accessories, along with tubular motors and controls, entirely produced in our factory in Italy with full respect for the environment and for the people, are a range of reference for the sector and have allowed Stafer to establish itself as the Italian excellence worldwide.

Our quality

Each and every product, from the smallest to the largest one, is designed and manufactured by Stafer with the same care and attention that have distinguished it for over 50 years. A manufacturing process able to combine handcrafted tradition with the latest technologies allows Stafer to give its products a high quality standard. Only through a careful selection of the raw materials and components, entirely found by Stafer in Italy, are we able to tell the story of a territory and culture is produced.

Our service

Stafer protects the purchases of its customers by offering them a warranty covering its entire range of products and follows their requests, starting from the design phase up to providing a professional technical support during the phases of installation and after-sales service. Composed of competent and highly qualified experts, our technical assistance is able to provide Stafer customers the maximum of promptness and reliability.

Sustainability

Feeling ourselves part of a community and a territory, we want to operate and work aware of the social and environmental effects that our actions can generate. For this purpose, our sustainable thinking drives us every day to act with a special attention to the environmental context around us, knowing that true development can only be achieved by operating with a conduct which is ethically oriented to the respect and well-being of our society and the global ecosystem.

STAFER S.p.A.
Via Malpighi 9 - 48018 Faenza (RA)
Tel. +39.0546.624811 - Fax. +39.0546.623141
venditeitalia@stafer.com
exportdivision@stafer.com
www.stafer.com

Area Vendite Italia
Sales Division for Italian Market
venditeitalia@stafer.com

Area Vendite Estero
Export Division
exportdivision@stafer.com

Ufficio Spedizioni Italia
Shipping Division for Italian Market
spedizioni.italia@stafer.com

Ufficio Spedizioni Estero
Export Shipping
export.shipping@stafer.com

Servizio Qualità
Quality Assurance
servizioqualita@stafer.com
customerservice@stafer.com

Area Assistenza Tecnica
Technical Support Service
assistenzatecnica@stafer.com
technicalassistance@stafer.com

OUR VALUES

Our business approach is founded on some principles in which the company believes and on the basis of which it operates

SERVICE

It is expressed in the **active listening** to the different requirements of our customers, in order to support them in their work through a complete offer of preventive advice and technical assistance.



QUALITY

It is expressed in the creation of a **system organization**, capable of planning objectives and pursue them through the continuous improvement of work processes.



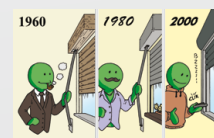
RELIABILITY

It is expressed in the ability to guarantee to our customers what we promise and to build together with them a **relationship as partners**.



CONTINUITY

It is expressed in the ability to create value for the customer so as to continue to maintain in the future a position of competitive advantage in the market.



VALORISATION OF HUMAN RESOURCES

It is expressed in a policy of **development and involvement** of all people, in continuing education and employee **empowerment** on goals.



SOCIAL RESPONSIBILITY

It is expressed in our commitment to ensure maximum **safety to humans and the environment** and being responsible not only for our success, but also to social welfare.

